



GOVERNMENT OF INDIA  
Ministry of Micro, Small & Medium Enterprises  
Office of the Development Commissioner (MSME)



**REQUEST FOR EXPRESSION OF INTEREST (REOI) FOR CONSULTING SERVICES**

**SELECTION OF NATIONAL PORTAL SERVICE PROVIDER (NPSP)  
TECHNOLOGY CENTRE SYSTEMS PROGRAMME - A WORLD BANK FUNDED PROJECT**

**1. PROJECT BRIEF**

Office of the Development Commissioner (MSME), Ministry of MSME, Government of India is in the process of upgrading and expanding the network of Technology Centres (TCs) - also referred to as Tool Rooms & Technology Development Centres by upgrading existing 18 TCs and establishing 15 New TCs at a total Project cost of INR 2,200 crores including World Bank funding of USD 200 million under the Technology Centre Systems Programme (TCSP). The program will also support a National Portal (NP) for MSMEs, with the vision of "creating a vibrant, interactive, self-sustainable technology platform for the needs of stakeholders of MSME for collaboration, information dissemination, and transactions". For full details about existing TCs, please visit [http://www.dcmsme.gov.in/Toolroom\\_tdcs.htm](http://www.dcmsme.gov.in/Toolroom_tdcs.htm).

**3. ELIGIBILITY**

- The consultants must be a registered legal entity in India.
- Must have minimum average annual turnover of USD 50 million from its IT business, over the last three years.
- Must have valid SEI CMM Level 5 certificate.
- Must have demonstrated experience of creating market linkages using technology, promoting services and on boarding ecosystem players onto a multi-service technology platform over a large geographical region.
- Must have experience of IT services in the area of e-governance with minimum average annual revenue or contract value of USD 2 Million in last 3 years.
- Must have minimum average annual revenue or contract value of USD 2 Million over last 3 years, each from e-Recruitment, e-Learning, and B2B/B2C Marketplace

For detailed **REOI and eligibility criteria** please visit <http://www.dcmsme.gov.in/tcsp.html>

**2. ASSIGNMENT**

It is the intent of Government of India to appoint a National Portal Service Provider (NPSP). The National Portal for MSMEs will act as a common platform for information dissemination, services and support across many aspect of MSME business. The services of the NPSP will include:

- Design, develop, and operationalise National Portal
- Provide services to stakeholders of MSME across various service categories
- Engage with various existing service providers to interface their existing solutions with the National Portal
- Promote National Portal for its active adoption amongst MSMEs and other stakeholders in the MSME ecosystem

**4. SUBMISSION OF EOI**

The application for EOI, in the prescribed format provided in REOI, must be delivered by **January 23<sup>rd</sup>, 2015 (4:00 PM Indian Standard Time)** at the following address:

Director (Tool Room),  
O/o DC (MSME), Room No. 723-A  
7<sup>th</sup> Floor, A-Wing, Nirman Bhawan,  
Maulana Azad Road, New Delhi-110108,  
Phone No.: +91 11 23062561,  
Fax No. : +91 11 23061068,  
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